

## **PE1710/C**

Glasgow City IJB submission of 11 October 2019

Thank you for the opportunity to comment on this public petition.

With respect to the action called for from the petitioner regarding a review of the provision of community and cottage hospitals the Glasgow City Integration Joint Board has no view on this as community and cottage hospitals are not part of the system within Glasgow City.

In terms of provision of Council Care Homes and provision available for people to be cared for in a community setting rather than a home setting, the Glasgow City IJB supports the Scottish Government policies and policy development in this area though our [Strategic Plan 2019-22](#) which outlines 5 key priorities that apply to all HSCP services, including those that support older people:

- Early intervention, prevention and harm reduction.
- Providing greater self-determination and choice.
- Shifting the balance of care.
- Enabling independent living for longer.
- Public protection – including keeping vulnerable people safe from harm.

In relation to older people, there is a particular distance to travel to deliver on priorities 1-4 above and the Glasgow City IJB considered and approved its Older Peoples Transformational Change Programme 2018-21 at its meeting on [8 November 2017](#).

There has been significant progress in recent years, reflected in the development of successful new service models such as home care reablement and intermediate care, with their focus on rebuilding confidence and skills for independence.

The Glasgow City IJB's strategy signals a clear intention to shift the focus to enabling and supporting those that require assistance to enjoy the best quality of life possible, informed by choices they make for themselves. For older people's health and care that means a different attitude towards risk and its management across the entire system, particularly where older people themselves make a conscious choice to live with risk in the community.

In three years' time the care home sector in Glasgow is likely to look very different to the present. There may be a consolidation in the sector that means fewer care homes, but certainly the resident population will be frailer and the average length of stay will be shorter. This will present challenges both to the independent sector and the HSCP's own direct provision, which we can expect to be reflected in adapted models of care through time. Necessarily, more frail elderly people will require to be better supported in their community placements with expert geriatrician support for GPs, DNs, Care Homes and social care than is currently available if there is to be an avoidance of revolving door admissions to hospital.

In September 2018 care at home services delivered by Cordia LLP were brought back into the Council as directly provided services, including Home Care and Community Alarms. With these services now delivered by the HSCP as integrated

services, same day hospital discharge rates supported by Home Care has increased from 60.37% in 2017/18 to 66.57% in 2019/20 (year to date).

In terms of provision of directly provided residential and day care services Tomorrow's Residential and Day Care Programme is a programme of service reform replacing the Glasgow City HSCP's directly provided, older residential and day care units with sector-leading new build facilities.

The first three of the HSCP new 120 bedded purpose built care homes are now well established and operating at full capacity. These three homes are Hawthorn House in Possilpark, Orchard Grove in Toryglen and Riverside Care Home located in the Commonwealth Games Village.

The final two care homes are currently in the process of becoming operationalised. Victoria Gardens care home has a capacity of 70 beds and is a direct replacement for Rannoch House and Drumry care homes. Meadowburn care home has a capacity of 120 beds and replaces Forfar Avenue, Davislea and Crossmyloof care homes.

Delivery of Tomorrow's Residential and Day Care programme will also achieve a total of six new purpose built day care units. These units will replace current day care facilities which are no longer fit for purpose in line with the strategy to provide in house registered services to older people with more complex needs. To date five new units have successfully opened and service users and staff from ten existing services safely relocated. Planning is already underway to manage the successful opening of the last new build day care unit on the Leithland Road site. The unit will be integrated alongside the new build residential care home and will be named Meadowburn Day Care.

At the conclusion of Tomorrow's Residential and Day Care Programme services will be delivered from 5 new purpose built residential care homes and 10 day care units. (6 of the day care units are purpose built and 4 have been refurbished to the standard in line with the new build programme). Feedback from service users, family and friends, and health and social care staff is overwhelmingly positive in terms of the quality of the environment within older peoples residential and day care services which significantly contributes to improved outcomes for service users.

Glasgow City IJB is clear about the function and role of the care homes that are directly provided by the Glasgow City HSCP, and with the scope of the national review unclear we are not in a position to support this proposal in its current form. We are not clear why directly provided care homes are singled out in this proposal, as the market is overwhelmingly dominated by independent sector provision which, as noted above, faces a number of challenges in the next few years.